

PRESS RELEASE

Sodexo achieve ISO55001 for global asset management

October 2015

Sodexo, world leader in quality of life services, has become the first services provider to offer a global asset management service in compliance with ISO55001:2014.

At the end of a two year journey, Sodexo has received the accreditation for its global asset management framework and for the application of the framework at AstraZeneca's Alderley Park and Macclesfield sites.

Sodexo is leading the way in offering comprehensive asset management capabilities globally and to clients in diverse segments ranging from corporate and healthcare, to manufacturing, mining and oil and gas. This was recognised at the end of 2014 when Sodexo became the first outsourcing company to win the prestigious Asset Management Achievement Award, given by the Institute of Asset Management to recognise excellence in the management of physical assets and infrastructure.

Keith Hamer, Group VP for Asset Management and Engineering for Sodexo said: *"We are delighted that we have achieved this and that we are the first provider which can say that our global asset management system fully satisfies the requirements of ISO55001. We can now build on this achievement and continue to develop our capabilities which will differentiate us from our competitors. Our clients can be confident in our technical capability which will help us grow our business."*

Phil Richardson, Global Lead for Asset Management at Astra Zeneca added: *"I was delighted to hear that the Sodexo team have successfully achieved accreditation to ISO55001. Sodexo is a vital partner in securing and enhancing the capability of our facilities. I am convinced that the accreditation will further assist Sodexo in driving and embedding its commitment to continuous improvement. In doing so our facility asset strategies, which are now consistently informed by Sodexo, will be more effectively controlled and the benefits from investment better realised."*

Sodexo has made the development into FM a strategic priority, and the contribution of FM services to its revenues continues to rise. This reflects the increasing demand of its clients for integrated services, as well as the industry-leading technical expertise of its teams, an expertise which is backed by the implementation of Sodexo's Asset Management Framework. The Framework enables the capture and standardization of best practices across all sites.

Satya Menard, CEO of Service Operations for Sodexo, concludes: *"Global clients expect global solutions, from partners who understand their business imperatives and can provide advanced technical services in an integrated way. But it's not just the services we deliver – it's the impact they have on our consumers that constitutes our true competitive advantage."*

"When we ensure a safe and comfortable workplace, designed for optimum efficiency; when we improve the robustness of our clients' environment, their teams perform better, whether in a corporate headquarters in London, an R&D complex in Singapore or a hospital in Boston. Contributing to individuals' quality of life boosts performance, everywhere in the world. And leading-edge physical asset management is instrumental to this mission."

The expansion and growth of Sodexo's technical services capability was firmly embedded into the organisation in 2012 with the creation of its Worldwide Technical Expertise Platform.

Contact

Katherine Power
Tel: 289-439-9170
E-mail: katherine.power@sodexo.com
Twitter: @SodexoCanada

About Sodexo

About Sodexo in Canada

Sodexo in Canada Sodexo has been delivering On-Site Services in Canada for over 40 years. Recognized as a strategic partner, Sodexo Canada has consolidated its position by providing a range of Quality of Life Services for clients, their employees and visitors in the corporate, education, healthcare and remote sites segments. Delivering more than 850 different food and facilities management solutions across 750+ sites, Sodexo is a market leader in Canada in terms of revenue and consumers served and has been recognized as a top employer for the past three consecutive years. Sodexo Canada is proud to have created the Sodexo Foundation, an independent charitable organization that has donated over a million meals to at risk youth in Canada since it was founded in 2000.

Sodexo Group

Founded in 1966 in Marseille by Pierre Bellon, Sodexo is the global leader in services that improve Quality of Life, an essential factor in individual and organizational performance. Operating in 80 countries, Sodexo serves 75 million consumers each day through its unique combination of On-site Services, Benefits and Rewards Services and Personal and Home Services. Through its more than 100 services, Sodexo provides clients an integrated offer developed over nearly 50 years of experience: from reception, maintenance and cleaning, to foodservices and facilities and equipment management; from Meal Pass, Gift Pass and Mobility Pass benefits for employees to in-home assistance and concierge services. Sodexo's success and performance are founded on its independence, its sustainable business model and its ability to continuously develop and engage its 420,000 employees throughout the world.

Key Figures (as of August 31, 2014)

Sodexo in the World

18 billion euro consolidated revenue
419,000 employees
18th largest employer worldwide
80 countries
32,700 sites
75 million consumers served daily
12.3 billion euro market capitalization (as of November 12, 2014)

Sodexo in Canada

10,000 employees
1.1 million consumers served daily
200+ clients
500+ sites